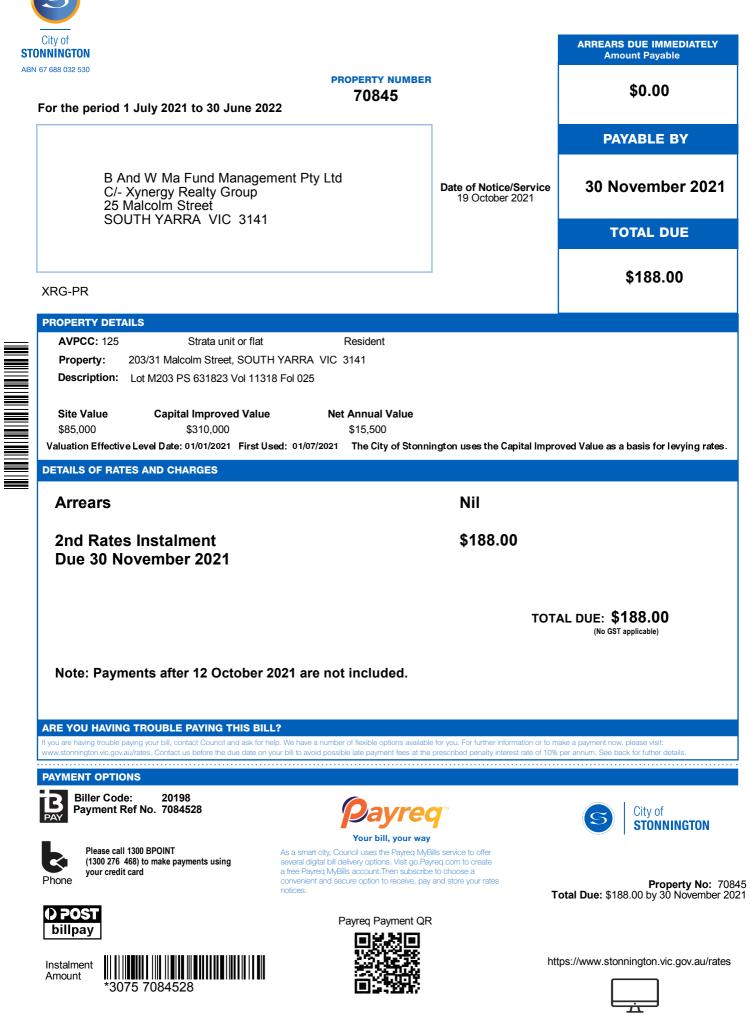
## 2nd Rates Instalment Notice 2021/2022



# Have you got a question or having difficulty paying your rates?

#### Please contact us immediately to discuss payment options and/or application under hardship provisions

#### **Contact us**

Please contact us immediately to discuss payment options and hardship provisions.

- \$290 1333
- @ council@stonnington.vic.gov.au
- stonnington.vic.gov.au/rates

Visit us

For up to date information on Stonningtion Customer Service opening times and locations, please visit stonnington.vic.gov.au Translation If you or somebody you know would like any information on this notice translated, call 8290 1333 or email council@stonnington.vic.gov.au

#### **National Relay Service**

If your hearing or speech is impaired use the National Relay Service, TTY users 133 677 Speak & Listen users 1300 555 727 then ask for 03 9209 6777 Large print notices The City of Stonnington has partnered with

Vision Australia to provide your rate notice in an accessible format of your choice. Call Service Centre on 8290 1333

### PLEASE NOTE: IT IS IMPORTANT THAT YOU READ THE FOLLOWING INFORMATION.

#### Rates are a charge on the property

#### 1. Are you a pensioner?

A State Government municipal concession on rate payments is available for holders of pension concession cards issued by Centrelink or the Department of Veterans Affairs. The maximum available is 50 per cent of your rates payable to a maximum of \$247 and a \$50 Council concession on top of this also applies. This is only available to pensioners residing at the property they are applying for the concession. Health Care and Seniors Cards are not eligible. Call 8290 1333 for more information.

#### 2. Payment by instalments

f you choose to pay by instalments, the amounts indicated must be received no later than the following dates:

1st instalment - 30 September 2021 2nd instalment - 30 November 2021 3rd instalment – 28 February 2022 4th instalment - 31 May 2022

Where a due date falls on a public holiday or weekend, the due date shall be the next working day. Note: to be included in the instalment scheme all arrears (if any) and one quarter of the current year rate must be paid by 30 September 2021. Any amount received after the 30 September 2021 will be treated as a part payment with the balance due by the 15 February 2022.

Notices for the second, third and fourth instalments will be forwarded in due course but failure to receive any such notice does not excuse late payment. Details of instalment amounts are shown on the front of notice

#### 3. Penalties for late payments

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Amounts not paid by the due dates shown on this notice may be charged interest at 10 per cent per annum from the due date of each overdue instalment (including the full payment option, unless an agreement is in place)

Council's Service Centre on 8290 1333 or stonnington.vic.gov.au/rates

#### 4. Rate cap

Council has complied with the Victorian Government's rate cap of 1.5 percent. This cap applies to the average annual increase of rates and charges, the rates and charges for your property may have increased or decreased by a different percentage amount for the following reasons:

(i) the valuation of your property relative to the valuation of other properties in the municipal district:

(ii) the application of any differential rate by Council; (iii) the inclusion of other rates and charges not covered by the Victorian Government's rates cap

#### 5. Annual waste charges

The waste charge is determined by the waste services options vou choose and incorporates the Victorian Government's landfill levy.

> Base waste charge (no kerbside collection) is \$227.00

> The minimum waste charge is \$295.00

> The minimum food and green waste charge is \$97.90 > Recycling bins are supplied at no charge

#### 6. Fire Services Property Levy (FSPL)

The Fire Services Property Levy is a Victorian Government charge collected by councils on their behalf to help fund Victoria's fire and emergency services service. If the leviable land is rateable land, the owner may apply for a waiver, deferral or concession in respect of the levy amount in accordance with section 27 of the Fire Services Property Levy Act 2012. If the leviable land is classified residential for land use classification purposes but is not rateable land, the owner may apply for a waiver, deferral or concession in respect of the levy amount in accordance with section 28 of the Fire Services Property Levy Act 2012. A fixed pension concession of \$50 applies to eligible pensioners.

#### 7. Notice of valuation / land tax

This property has been valued as at 1 January 2021 with the valuation effective from 1 July 2021. Any amendment to the valuation may result in additional rates, for which a supplementary rates notice will be issued. The basis of the assessment is the capital improved value for the calculation of municipal rates. The Victorian Government's State Revenue Office also uses the site value in assessing land tax

#### 8. Appeal against valuation

If you disagree with your valuation you can object to it within two months of receiving your rates notice. All objections are reviewed with a decision made by the Valuer-General Victoria (Victorian Government). Visit stonnington.vic.gov.au/rates for details.

#### If you have transferred obligation of payment for this account you must forward a copy of this notice to the transferee or contact Council.

#### 9. Payment allocation

All payments will be credited in the following order: 1. Legal Costs, 2. Interest, 3. Arrears, 4. Fire Services Property Levy, 5. Current Levy.

#### 10. Service of Notice

The service of this notice does not prejudice the Council's right to issue legal proceedings to recover any amount unpaid after the due date or in arrears.

#### 11. Change of address/ownership

The property owner must notify Council in writing of any change of postal and residential address or ownership. Email council@stonnington.vic.gov.au to do this



**MORE PAYMENT OPTIONS** 

> Use Centrepay to arrange regular deductions from your Centrelink payment. For an application form contact Council's Service Centre on 8290 1333

Information privacy Information collected from you is required for delivery of Council services, and legal and statutory requirements. Council respects all personal and confidential information you give and will do everything possible to protect this information from unauthorised access, loss or misuse.